

South Cove Manor Rated Five Stars by Federal Government

South Cove Manor received the highest possible rating, Five Stars, when the federal government's Centers for Medicare & Medicaid Services (CMS) launched its Quality Rating System on Thursday, December 18, 2008. In Massachusetts, 16% of nursing homes received the Five-Star rating.

The Five Star Quality Rating System appears on the CMS Nursing Home Compare website, <http://www.medicare.gov/>. This rating system is intended to increase the usefulness of the CMS *Nursing Home Compare* web site to consumers, family members, and the general public.

The Five Star Quality Rating System provides a nursing home quality of care rating of 1 to 5 stars derived from three data sources - **health inspections, staffing and quality measures**. The star ratings are:

5 stars = Much Above Average, 4 stars = Above Average, 3 stars = Average, 2 stars = Below Average, 1 Star = Much Below Average.

In addition to the CMS Rating System consumers and family members are encouraged to visit the facility and talk to the residents, families, and staff about the care provided at the nursing home.

South Cove Manor for over 23 years has focused on providing quality care to residents as its highest priority and is proud to serve the Asian Community.